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## Item 1111-002-0702

### BreEZe System and Organizational Change Management— Conference Compromise



June 2017

- One year of funding for BreEZe.
- Placeholder trailer bill language requiring the remaining Release 3 boards and bureaus to participate in the Organizational Change Management (OCM) process either through the Department of Consumer Affairs or contracted services.
- Three years of funding for OCM subject to the following provisional language:

(1) Notwithstanding any other provision of law, \$1,327,000 of the amount appropriated in this item shall only be available for business process reviews and other associated activities directly related to Release 3 entities pursuing an information technology (IT) business modernization effort. This funding shall be available no sooner than 30 days after the department provides a notification to the Joint Legislative Budget Committee and the relevant policy and fiscal committees of each house of the Legislature that specifies the department's approach to addressing the business needs of each individual Release 3 entity, including a plan and proposed timeline for completing business process documentation and needs specification. The notification shall also attest that Release 3 entities have committed to participate according to the proposed plan provided by the Department of Consumer Affairs.

(2) The Director shall report progress on Release 3 entities' transition to a new licensing technology platform to the appropriate committees of the Legislature by December 31 of each year. Progress reports shall include updated plans and timelines for completing (a) business process documentation, (b) cost benefit analyses of IT options, (c) IT system development and implementation, (d) any other relevant steps needed to meet the IT needs of the Release 3 entities, and (e) other information as the Legislature may request.